

Professional Profile

Data Science Specialist with a strong technical background and over 6 years of experience in IT support at Orange. Recently certified in Data Science by IBM, with a passion for leveraging data-driven insights to solve complex problems and enhance business decision-making. Proficient in data analysis, machine learning, and predictive modeling, with hands-on experience in Python, SQL, and data visualization tools. Adept at transforming raw data into actionable insights to drive strategic outcomes. Seeking a Data Scientist role to apply my analytical skills and technical expertise in a dynamic, data-centric environment.

Contact

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- [My LinkedIn](#)
- Rue de Quiévrain 49/06; Boussu

Skills

- Data Analysis & Visualization (Python, Pandas, Matplotlib, Seaborn)
- Machine Learning & Predictive Modeling (Scikit-learn, TensorFlow)
- Data Cleaning, Wrangling, and Feature Engineering
- SQL & Database Management (MySQL, PostgreSQL)
- Statistical Analysis & Hypothesis Testing
- Data Science Tools (Jupyter, Google Colab, Git)
- Business Intelligence (Power BI, Tableau)
- Problem Solving & Critical Thinking
- Strong Communication Skills for Presenting Insights

Education and Certifications

MBA Management & Data Science

- MBA Management and Data Science at ESLSA Paris **2025-2026**

IBM Data Science Certificate

July 2024

- Course certificate "What is the Data Science?"
- Course certificate "Tools for Data Science"
- Course certificate "Data Science Methodology"
- Course certificate "Python for Data Science, AI & Development"
- Course certificate "Python Project for Data Science"

ISIPS Province of Hainaut

2024 - 2025

Bachelor's degree in computer science and systems, information technology option (in evening courses).

University of Mons

2014 - 2017

Master's degree in Mathematical Sciences

University of Nangui Abrogua (CIV)

2006 - 2010

Master's degree in Mathematical Sciences

Experiences

Senior Support Technical Trainer

Orange BE / Besix Unitec

2019 – Present

- Provide high-level technical support to resolve complex customer issues.
- Supervise and train a team of junior technicians.
- Utilize advanced diagnostic tools to quickly identify and resolve technical problems.

IT and hardware test analyst intern September - December 2015

Transurb Simulation

- Analyze and test train simulation projects.

Teacher of General and Applied Mathematics (CIV)

Ministry of National Education

2010 – 2014

- Taught at Thanon Namanko school group (Ivory Coast).
- Commissioner at the 2014 national baccalaureate scale commission (Ivory Coast) at the Ministry of National Education.

Activities and Interests

- Participation in data science meetups and conferences.
- Contributions to open-source projects on GitHub.
- Reading scientific and technical publications on data science.
- Music, travel, sports, and reading about new technologies.

Languages

French	<div></div>	100 %
English	<div></div>	85 %
Spanish	<div></div>	60 %
Dutch	<div></div>	40 %